



GUTTERFORCE[®]

TAKING CLEANING TO A HIGHER LEVEL

SAFE • EFFICIENT • PROFESSIONAL



ONLINE INFORMATION BROCHURE

COMPANY PROFILE

Established in 2012 and based just south of Norwich, Gutter Force Ltd has successfully grown and become known for high quality service, reliability and attention to detail.

The company provides a complete gutter maintenance service from survey and clean to maintenance and repair. The gutter cleaning work is carried out using the industrial G Force Vacuum unit and light weight carbon fibre poles. Camera surveys are undertaken with telescopic inspection poles and wireless digital cameras. Both of these systems can reach up to 15m without the use of ladders or access equipment. Gutter, fascia, barge board and soffit washing is carried out using a high reach Pure Water fed system.

Gutter Force vans are fitted with:

- Honda generators
- Full ladder and Easi Dec access system for repair work
- G Force professional gutter vacuum with a full range of cleaning heads to suit any gutter shape and size
- Pure Water filtration system
- On board water tank
- Extensive range of roofline parts and fittings for onsite repairs

All technicians are trained and certificated to use IPAF platforms and safe working at height practices for when working at height is required for repair. They hold full harness and lanyard system qualifications for roof line access systems.

Gutter Force client base includes Housing Associations, Letting Agents, Chartered Surveyors and many others in the commercial sector in addition to the domestic work undertaken in the private sector.

Gutter Force Ltd was the original company to use this system in East Anglia and have an unrivalled knowledge of gutter cleaning and repair. All technicians are fully trained in repair and replacement work so that when the job is completed gutters are left in full working order – cleaned, washed, repaired and a final inspection undertaken. Gutter Force is the only company offering such a complete service in this area which is why Gutter Force has become the first choice provider of gutter maintenance services for so many companies.

Gutter Force - complete gutter cleaning and maintenance all under one roof.



MISSION STATEMENT

To deliver an outstanding and comprehensive range of gutter cleaning and maintenance services to the residential and commercial sectors through diligence, professionalism and care of our customers.

AIMS

To provide the best possible service and be recognised for this throughout East Anglia – to be known for excellence.

To serve our customers with attention to detail and strong business integrity and to exceed their expectations.

Through the use of innovative technologies provide an efficient and safer service that reduces the health and safety risks associated with working at height, and adds long term benefit and savings.

To continue to grow and develop by fostering strong relationships with clients, colleagues and associates alike.

To provide good value for money and listen to our customers' requests.

For all employees to be knowledgeable, well trained, well equipped and empowered to carry out their tasks efficiently and safely.

To create an environment where employees enjoy their jobs, feel proud of the achievements of the company and integral to the success of the team.

SAFE

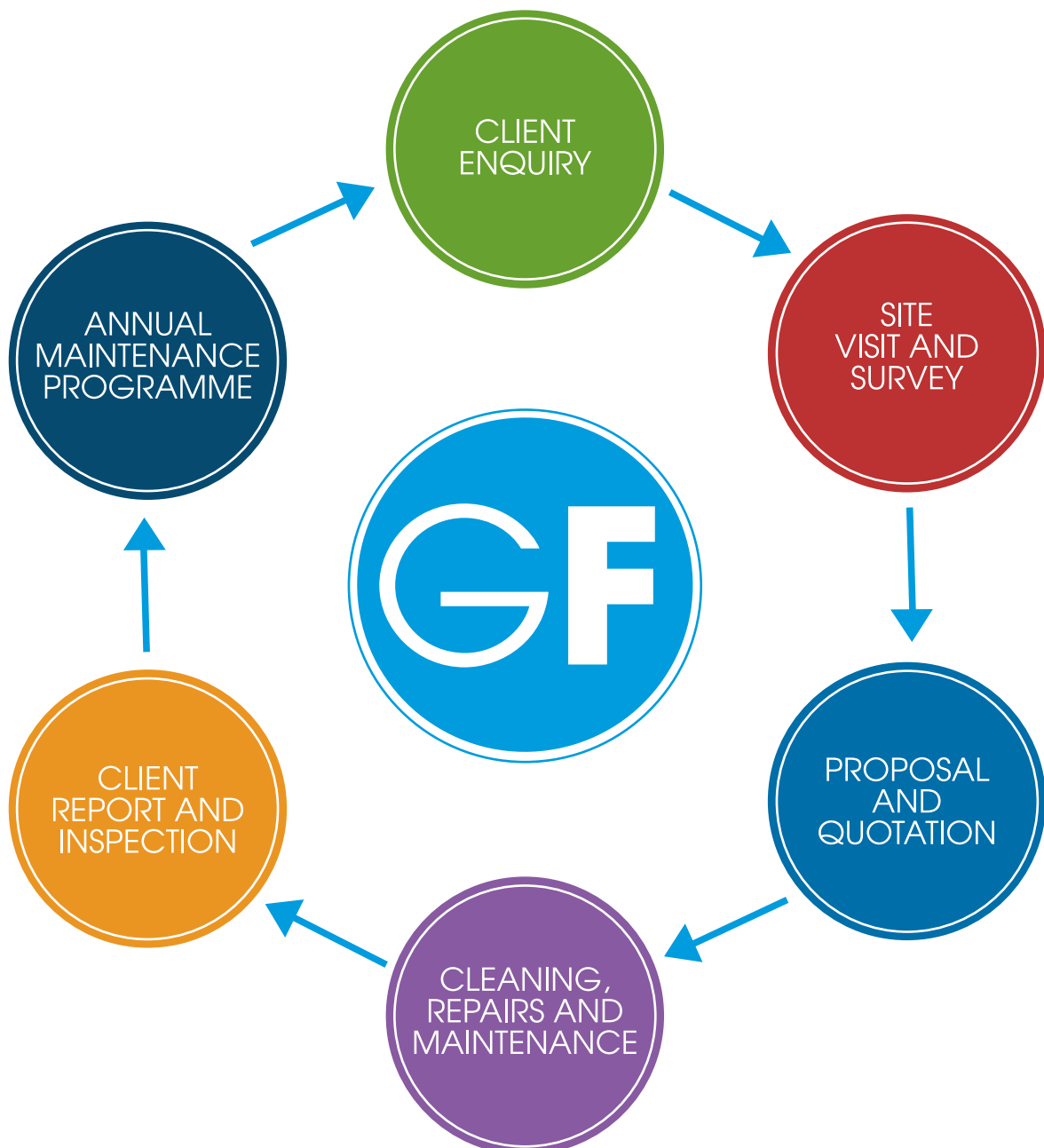
Vacuum cleaning gutters from the ground greatly reduces the Health & Safety risks usually associated with roofline work. The carbon fibre poles are light and easy to manoeuvre safely above fragile roofs or structures.

EFFICIENT

This system of cleaning is so efficient and quick and there is no need for expensive scaffolding. Cleaning is thorough and repairs can be undertaken at the same time to save you having to call another contractor.

PROFESSIONAL

You can be totally reassured that your gutters have been thoroughly cleaned. We provide a camera survey after cleaning so you can sign off gutter maintenance for another year.



ENVIRONMENTAL POLICY

LEGISLATION

It is our policy to meet all relevant regulation, legislation and government guidance in relation to the activities undertaken by Gutter Force Ltd. Detailed below are some examples of how we put our policies into practice.

ENVIRONMENT

As a company we are committed to:

- Using environmentally friendly products where possible.
- Using biodegradable products where possible.
- *When we undertake exterior cleaning, barge board and fascia washing we use pure water rather than chemical cleaning solutions.*

WASTE

As a company we are committed to:

- Keeping waste to a minimum
- Recycling wherever possible
- Reusing wherever possible
- *Debris cleared from gutters is largely organic matter so we compost this whenever possible.*
- *Office policy is to print on both sides of paper, to reuse scrap paper for printing and making notes.*
- *All paper waste is recycled.*
- *We are working with software developers to further reduce our use of paper.*

NOISE

We make every effort to keep noise to a minimum when working. Where possible we use equipment that uses noise reduction technology.

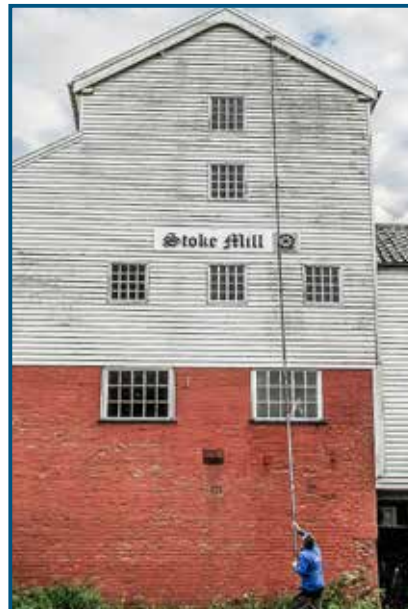
- *We use Honda generators that have a noise reducing muffler and acoustic panelling to reduce operational noise.*

ENERGY

As a company we are committed to reducing fuel and energy consumption wherever possible.

- *Our diary planning and work rounds are scheduled to minimise mileage and fuel consumption.*
 - *Our generators use smart engine technology that automatically adjusts the engine speed to precisely match the load, saving fuel and extending equipment life.*
 - *We upgrade our vehicles regularly to ensure that we are using the most fuel efficient models we can afford. Our latest vehicles utilise stop/start technology for fuel saving.*
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GALLERY



For more images see our website
www.gutter-force.co.uk

CAMERA SURVEYS

The wireless cameras are an invaluable part of our operation. We conduct a camera survey as standard when we quote – we can reach up to 15m (40ft). Once cleaning is completed we use the camera to check that all debris is removed and the gutters are clear.



Camera survey conducted in order to provide quote.



Using the camera during cleaning of a tricky area.

Images from the camera

The images below are from a camera survey at a Residential Care Home. They show a blocked hopper before and after cleaning.



ACCREDITATIONS AND TRAINING

ACCREDITATIONS:

Safe Contractor
Norfolk Trusted Trader

TRAINING:

IPAF MEWP - Mobile Elevated Work Platform. Mobile Vertical 3a and Mobile Boom 3b

Jason Duffield Certificate Number - OP/1017810
Ben Alvarez Certificate Number - OP/1017809

Joe Claydon, completed 22/10/2015 - awaiting certificate number

Safe Use and Recorded Inspection of Harnesses including Latchway Systems

Jason Duffield Certificate Number - HW/24199
Ben Alvarez Certificate Number - HW/24200
Joe Claydon Certificate Number - HW/24201

QA Level 2 Award in Emergency First Aid at Work

Ben Alvarez Certificate Number 757383

Risk Assessment and Method Statement Course

Ben Alvarez Certificate Number RAMS/26488
Annie Redmore Certificate Number RAMS/26487

Jason Duffield and Joe Claydon - completed 4/11/2015, awaiting certificate numbers

MEMBERSHIPS:

BNI Kett Chapter
Buy Local Norfolk
Norfolk Chamber of Commerce

DBS CHECKED:

Jason Duffield - Disclosure Number 200000004969078
Ben Alvarez - Disclosure Number 2000000054997673
Joe Claydon - Disclosure Number 200000005048041

REFERENCES

"I can confirm that our Estate Management department has used Gutter Force on a wide range of commercial properties throughout Norfolk and in all our dealings both you and your staff have been prompt, well informed and thoroughly professional.

Quotes have been provided swiftly and jobs carried out to a high standard with little disturbance caused to tenants and their customers.

The urgent call out service you have provided has proved invaluable during the recent poor weather. Had you not attended the site so swiftly my clients would have incurred considerable damage and cost.

As a firm of Chartered Surveyors we offer our clients the highest standard of professional property management and expect the contractors we use to reflect this. We certainly feel that your approach meets these requirements and I will definitely continue to use your services on our managed portfolios of residential, commercial and mixed use properties.

I would have no hesitation in recommending Gutter Force to other Managing Agents, Chartered Surveyors and private individuals alike."



Henry Cockerton BSc (Hons) MRICS
Cockertons Chartered Surveyors and Property Consultants, Holt

"As a Property Investment Company - Black Orange Investments have recently engaged Gutter Force for clearing out gutters etc at some of our properties in Norwich we found them to be very efficient and tidy workers. They continually kept us informed as to when the work would be carried out and we would definitely use them again when the need arises."



Eleanor Smithers, Director
Black Orange Investments, Norwich

In the time that we have been using Gutter Force as one of our contractors we have found that they offer a polite and professional service, which is paramount as they are a representative of our company.

Their work is to a very good standard and their reports and associated paperwork are well presented.

We have no hesitation in recommending them.



Donna Wicks,
Property Manager, Gilson Bailey Lettings



Drayton Insurance Services

COMMERCIAL • MOTOR • HOUSEHOLD
To Whom it May Concern

Insurance Intermediaries

Manor Farm Barn, School Road
Drayton, Norwich NR8 6EF

Telephone: (01603) 262610

Fax: (01603) 260977

E-mail: admin@drayton-insurance.co.uk

INSURED: Gutter Force Ltd

BUSINESS: Gutter Cleaning, Inspection, Remedial Repair
Work and Occasional Associated Window
Cleaning

ADDRESS: 2 Spur Lane
Framingham Earl
Norwich
NR14 7SA

INSURER: Commercial Underwriting Ltd

POLICY NUMBER: 10001450

DATE OF COMMENCEMENT
OF INSURANCE 15th November 2015

EXPIRY DATE OF
INSURANCE 14th November 2016

PUBLIC/PRODUCTS LIABILITY £10,000,000

EMPLOYERS LIABILITY £10,000,000

TOOLS AND EQUIPMENT £10,000

Additional Policy Clauses:-

Height limit fixed platform

Safety Harness Warranty

Health and Safety

Otherwise subject to Insurers Company's Standard Policy Wording, Terms and
Conditions

DRAYTON INSURANCE SERVICES

Signed.....


Hollie Stirling

Date.....17/11/15.....