



GUTTERFORCE[®]

TAKING CLEANING TO A HIGHER LEVEL

SAFE • EFFICIENT • PROFESSIONAL



ONLINE INFORMATION BROCHURE

COMPANY PROFILE

Established in 2012 and based just south of Norwich, Gutter Force Ltd has successfully grown and become known for high quality service, reliability and attention to detail.

The company provides a complete gutter maintenance service from survey and clean to maintenance and repair. The gutter cleaning work is carried out using the industrial G Force Vacuum unit and light weight carbon fibre poles. Camera surveys are undertaken with telescopic inspection poles and wireless digital cameras. Both of these systems can reach up to 15m without the use of ladders or access equipment. Gutter, fascia, barge board and soffit washing is carried out using a high reach Pure Water fed system.

Gutter Force vans are fitted with:

- Honda generators
- Full ladder and Easi Dec access system for repair work
- G Force professional gutter vacuum with a full range of cleaning heads to suit any gutter shape and size
- Pure Water filtration system
- On board water tank
- Extensive range of roofline parts and fittings for onsite repairs

Gutter Force Ltd was the original company to use this system in East Anglia and have an unrivalled knowledge of gutter cleaning and repair. All technicians are fully trained in repair and replacement work so that when the job is completed gutters are left in full working order – cleaned, washed, repaired and a final inspection undertaken. Gutter Force is the only company offering such a complete service in this area which is why Gutter Force has become the first choice provider of gutter maintenance services for so many companies.

All technicians are trained and certificated to use IPAF platforms and safe working at height practices for when working at height is required for repair. They hold full harness and lanyard system qualifications for roof line access systems.

Gutter Force client base includes Housing Associations, Letting Agents, Chartered Surveyors and many others in the commercial sector in addition to the domestic work undertaken in the private sector.

Gutter Force - complete gutter cleaning and maintenance all under one roof.

MISSION STATEMENT

To deliver an outstanding and comprehensive range of gutter cleaning and maintenance services to the residential and commercial sectors through diligence, professionalism and care of our customers.

AIMS

To provide the best possible service and be recognised for this throughout East Anglia – to be known for excellence.

To serve our customers with attention to detail and strong business integrity and to exceed their expectations.

Through the use of innovative technologies provide an efficient and safer service that reduces the health and safety risks associated with working at height, and adds long term benefit and savings.

To continue to grow and develop by fostering strong relationships with clients, colleagues and associates alike.

To provide good value for money and listen to our customers' requests.

For all employees to be knowledgeable, well trained, well equipped and empowered to carry out their tasks efficiently and safely.

To create an environment where employees enjoy their jobs, feel proud of the achievements of the company and integral to the success of the team.

SAFE

Vacuum cleaning gutters from the ground greatly reduces the Health & Safety risks usually associated with roofline work. The carbon fibre poles are light and easy to manoeuvre safely above fragile roofs or structures.

EFFICIENT

This system of cleaning is so efficient and quick and there is no need for expensive scaffolding. Cleaning is thorough and repairs can be undertaken at the same time to save you having to call another contractor.

PROFESSIONAL

You can be totally reassured that your gutters have been thoroughly cleaned. We provide a camera survey after cleaning so you can sign off gutter maintenance for another year.



ACCREDITATIONS



SAFECONTRACTOR

SafeContractor is a leading third party accreditation scheme which recognises very high standards in health and safety management amongst UK contractors.

Under the SafeContractor scheme, businesses undergo a vetting process which examines health and safety procedures and their track record for safe practice.



NORFOLK TRUSTED TRADER

Norfolk Trusted Trader is a directory of service providers in various trade sectors, including home maintenance and improvement, and personal care services.

Members agree to comply with strict standards and undergo a series of background checks as part of the accreditation process.

TRAINING

IOSH Working Safely

Jason Duffiel - WS40234

IPAF MEWP - Mobile Elevated Work Platform. Mobile Vertical 3a and Mobile Boom 3b

Jason Duffield - Certificate Number - OP/1017810

Frederik Hanekom - Certificate Number - OP/1462566

Michael Raynham - Certificate Number - OP/1462565

Safe Use and Recorded Inspection of Harnesses including Latchway Systems

Jason Duffield - Certificate Number - HW/24199

Frederick Hanekom Certificate Number - 2584-4-2061

Risk Assessment and Method Statement Course

Annie Redmore - Certificate Number RAMS/26487

Jason Duffield - Certificate Number RAMS/26895

DBS Checked

Jason Duffield - Disclosure Number 200000004969078

Frederik Hanekom - Disclosure Number 2000000090006390

Michael Raynham - Disclosure Number 200000008591006

Norfolk and Suffolk Police Vetting

Jason Duffield - NPPV2 Level 2

Michael Raynham - NPPV2 Level 2

Frederik Hanekom - NPPV2 Level 2

PASMA

Michael Raynham - Certificate Number 779617

COMMERCIAL CLEANING GALLERY



RESIDENTIAL CLEANING GALLERY



GUTTER REPAIR AND REPLACEMENT GALLERY



For more images see our website www.gutter-force.co.uk

CAMERA SURVEYS

The wireless cameras are an invaluable part of our operation. We conduct a camera survey as standard when we quote – we can reach up to 15m (40ft). Once cleaning is completed we use the camera to check that all debris is removed and the gutters are clear.



Camera survey conducted in order to provide quote.



Using the camera during cleaning of a tricky area.

Images from the camera

The images below are from a camera survey at a Residential Care Home. They show a blocked hopper before and after cleaning.



ENVIRONMENTAL POLICY

LEGISLATION

It is our policy to meet all relevant regulation, legislation and government guidance in relation to the activities undertaken by Gutter Force Ltd. Detailed below are some examples of how we put our policies into practice.

ENVIRONMENT

As a company we are committed to:

- Using environmentally friendly products where possible.
- Using biodegradable products where possible.
- *When we undertake exterior cleaning, barge board and fascia washing we use pure water rather than chemical cleaning solutions.*

WASTE

As a company we are committed to:

- Keeping waste to a minimum
- Recycling wherever possible
- Reusing wherever possible
- *Debris cleared from gutters is largely organic matter so we compost this whenever possible.*
- *Office policy is to print on both sides of paper, to reuse scrap paper for printing and making notes.*
- *All paper waste is recycled.*
- *We are working with software developers to further reduce our use of paper.*

NOISE

We make every effort to keep noise to a minimum when working. Where possible we use equipment that uses noise reduction technology.

- *We use Honda generators that have a noise reducing muffler and acoustic panelling to reduce operational noise.*

ENERGY

As a company we are committed to reducing fuel and energy consumption wherever possible.

- *Our diary planning and work rounds are scheduled to minimise mileage and fuel consumption.*
 - *Our generators use smart engine technology that automatically adjusts the engine speed to precisely match the load, saving fuel and extending equipment life.*
 - *We upgrade our vehicles regularly to ensure that we are using the most fuel efficient models we can afford. Our latest vehicles utilise stop/start technology for fuel saving.*
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REFERENCES

"I would always recommend Gutterforce as their service and standard of work is second to none. Always helpful and prompt, thankyou"

Duke Street Lettings
PROPERTY AGENTS ●●●

 **Rachel McKay**
Director, Duke Street Lettings

"Gutterforce were recommended to us by one of their existing customers. We are always impressed by the quality of their work and their work ethic which is based on being efficient, helpful, courteous and professional, the same values that we work to."



Joyce Barnett
Assistant Business Manager, Chapman Chartered Surveyors

"In the time that we have been using Gutter Force as one of our contractors we have found that they offer a polite and professional service, which is paramount as they are a representative of our company.

Their work is to a very good standard and their reports and associated paperwork are well presented.

We have no hesitation in recommending them."



Donna Wicks,
Property Manager, Gilson Bailey Lettings

"We have been using Gutter Force as a trusted contractor for many years now and we cannot fault their work, communication and ease of receiving fully documented reports.

Always delightful to deal with and look forward to continuing working together in the future."



Kerry Winn
Regional Property Manager, Watsons Property



Certificate of Accreditation

This is to certify that

Gutter Force Ltd

has achieved SafeContractor accreditation

Date: 16th May 2019

This certificate is valid until: 16th May 2020

Certificate number: TA2274

Signed:

Alyn Franklin
Alcumus CEO

A handwritten signature in blue ink that reads "Alyn Franklin".



Alcumus SafeContractor, Axys House, Parc Nantgarw, Cardiff, CF15 7QX

T: 029 2026 6749 E: safecontractor@alcumusgroup.com W: www.alcumusgroup.com | www.safecontractor.com

This certificate is the property of Alcumus SafeContractor and must be returned on request



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www.insurance-centre.com

We will always do our best

Gutter Force Limited
Unit 14
Brooke Industrial Park
Brooke
Norwich
NR15 1HJ

Tuesday 13 November 2018

To Whom It May Concern

Business

Gutter cleaning, inspection, remedial repair work and associated window cleaning, which is carried out via pole reach system. On occasion may clean conservatories. Sales and delivery from the unit. 1% replacement of a roof tile as part of overall contract, will also use scaffolding as part of work but do not erect themselves.

Re: Combined Liability Insurance – Gutter Force Limited

Insurer: Online Risk Solutions Ltd

Policy Number: 2995163 & 2295183

Effective Date: 14/11/2018

Expiry Date: 13/11/2019

Public And Product Liability Limit

Online Risk Solutions Ltd: Public Liability - £5,000,000

Online Risk Solutions Ltd: Excess Layer £5,000,000 over £5,000,000

Total Public & Product Liability Limit - **£10,000,000**

Employer's Liability - £10,000,000

Goods In Transit - £5,000 per any one vehicle

Yours sincerely,
The Insurance Centre Limited
01603 400755