

## **MISSION STATEMENT**

To deliver an outstanding and comprehensive range of gutter cleaning and maintenance services to the residential and commercial sectors through diligence, professionalism and care of our customers.

## **AIMS**

To provide the best possible service and be recognised for this throughout East Anglia – to be known for excellence.

To serve our customers with attention to detail and strong business integrity and to exceed their expectations.

Through the use of innovative technologies provide an efficient and safer service that reduces the health and safety risks associated with working at height, and adds long term benefit and savings.

To continue to grow and develop by fostering strong relationships with clients, colleagues and associates alike.

To provide good value for money and listen to our customers' requests.

For all employees to be knowledgeable, well trained, well equipped and empowered to carry out their tasks efficiently and safely.

To create an environment where employees enjoy their jobs, feel proud of the achievements of the company and integral to the success of the team.